IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF MISSOURI WESTERN DIVISION

BRENNEN ZERBE,)	
On Behalf of himself and)	
all others similarly situated,)	
Plaintiffs,)	
v.)	Case No.
)	
CONROY'S KC LLC d/b/a/ BRADY'S)	
And)	
)	
TRAILWOODS, LLC)	
Serve:)	
Conroy's KC, LLC:)	
Patrick T. Walsh)	
7805 Terrace)	
Kansas City, MO 64114)	
• /)	
Trailwoods, LLC)	
Raymond Dunlea)	
9722 Ensley Ln. Leawood KS, 66206)	
Defendants.)	

COMPLAINT

Plaintiff, Brennan Zerbe, and all other individuals similarly situated, by and through their attorneys of record, the undersigned, and hereby set forth, collectively, their causes of action against Defendants, under § 216(b) of the Fair Labor Standards Act ("FLSA") for violations of the FLSA. In support thereof, the Plaintiff asserts and states as follows:

PRELIMINARY STATEMENT

- 1. Plaintiff, on behalf of himself and all others similarly situated, brings this action against Defendants for unpaid minimum wage and overtime compensation, and related penalties and damages.
- 2. Defendants' policy and practice is to deny minimum wages and overtime pay to servers working at its restaurants. Defendants' failure to pay employees their earned wages and overtime compensation violates the Fair Labor Standards Act ("FLSA"), 29 U.S.C. § 201 et seq.;
- 3. Plaintiff previously worked as a server for Defendants' place of business in Kansas City, MO from approximately November 2017 July 2018.
- 4. This lawsuit is brought as a collective action pursuant to 29 U.S.C. § 216(b) of the FLSA.
- 5. Plaintiff and others similarly situated bring this action against Defendants, for unpaid wages, and related penalties and damages.
- 6. Defendants' practices and policies have resulted in Defendants willfully failing to properly pay straight time and overtime due and owing to Plaintiffs and all other similarly situated employees in violation of the Fair Labor Standards Act ("FLSA"), 29 U.S.C. § 201 et seq.
- 7. Further, Defendants have received the benefits of the work of the Plaintiffs and others similarly situated and failed to compensate them for the reasonable value of these services.
- 8. Defendants have claimed the tip credit on the Plaintiffs and other similarly situated employees, despite not actually paying the putative Plaintiffs the actual tips or giving them adequate required notice. Thus, the Defendants are in violation of the FLSA and

its tip credit requirements, and therefore, have failed to pay their putative Plaintiffs their due minimum wage and overtime as required by the Act.

9. Defendants have failed to pay wages and overtime to its hourly employees by failing to pay them for all of their compensable time in violation of the FLSA. Plaintiffs and others similarly situated seek compensation for unpaid straight time and overtime premiums for all hours worked, required, suffered, or permitted by the Defendants; compensation for such wages wrongfully withheld; liquidated and/or other damages as permitted by applicable law; and attorneys' fees, costs, and expenses incurred in this action.

JURISDICTION AND VENUE

- 10. This Court has original federal question jurisdiction under 28 U.S.C. §§ 1331 and § 1337.
- 11. In addition, the Court has supplemental jurisdiction pursuant to 28 U.S.C. § 1367 over Plaintiffs' state law class action claims brought under the laws of Missouri.
- 12. Venue is proper in this Court pursuant to 28 U.S.C. § 1391(b), inasmuch as the Defendants conduct business, and have substantial business contacts in Jackson County, Missouri, and because a substantial part of the events or omissions giving rise to the claims occurred in this judicial district.

PARTIES

- 13. Plaintiff is a resident of Jackson County, Missouri.
- 14. At all relevant times, Plaintiff was employed as a server for Defendants.
- 15. At all times relevant to this action, Plaintiff worked at Defendants' place of business, located in Kansas City, Missouri.

- 16. Conroy's KC LLC is a corporation organized under the laws of Missouri, with its principal place of business located in the State of Missouri. Upon information and belief, Conroy's KC LLC owns and operates Brady's Public House restaurant in Missouri.
- 17. Trailwoods, LLC is a limited liability company, organized under the State of Kansas. Trailwoods owns and operates Conroy's Public House in Overland Park and Westwood Kansas.
- 18. Both Conroy's and Trailwoods are owned and operated in whole or in part by Raymond Dunlea, Patrick O'Brien, Mary O'Brien and Patrick Walsh.
- 19. During the course of his employment, Plaintiff worked for both Conroy's and Trailwoods, and was paid pursuant to the same unlawful pay policies and/or practices described herein.
- 20. At all relevant times herein, Defendants operated Irish-style pubs in Kansas and Missouri.
- 21. At all relevant times, Defendants acted as the employer of Plaintiff, and all other similarly situated employees, and are thus liable to Plaintiff, and all others similarly situated, as an employer, joint employer, single employer and/or otherwise according to statutory and common law.

COLLECTIVE AND CLASS ACTION ALLEGATIONS

22. Plaintiff brings Count I, the FLSA claim for servers and/or bartenders, as an "optin" collective action pursuant to 29 U.S.C. § 216(b) on behalf of herself and of the following class of persons:

All Conroy's LLC KC servers employed by Defendants, within three years from the commencement of this action who have not been paid minimum wage for all hours

worked and/or have not been properly paid overtime compensation, at one-and-one-half times the minimum wage, for all work performed in excess of forty hours per week.

23. Plaintiff brings his state law claims in Count II under state law as an opt out class action, as defined below, pursuant to Fed. R. Civ. P. 23. Plaintiff, individually, and behalf of others similarly situated, seeks relief on a class basis challenging Defendants' practice of compensating Plaintiff and others similarly situated. The Rule 23 subclasses are defined as follows:

All Conroy's KC LCC servers and bartenders employed by Defendants in the state of Missouri within two years of the filing of this action. Mo. Rev. Stat. 290.500, et. Seq.; Mo. Code Regs. Ann. tit. 8, § 30-4.020.

- 24. The class satisfies the numerosity standards in that the class numbers are understood to be over 30 during the statutory period. As a result, joinder of all class members in a single action is impracticable. Class members may be informed of the pendency of this class action through direct and electronic mail as well as notice posted in the restaurant.
- 25. There are questions of fact and law common to the classes that predominate over any questions affecting individual members. The questions of law and fact common to the class arising from Defendants' actions include, without limitation, the following:
 - a. Whether all class members were paid based on the "tip credit";
 - b. Whether Defendants paid the full Missouri tipped minimum wage to its servers and bartenders.
 - c. Whether Defendants was entitled to take a credit against minimum wages for some or all of the hours worked by the class members from class members' tips;
 - d. Whether Defendants provided the proper notice to its employees that it intended to take the tip credit;

- e. Whether Defendants recorded the amount of time spent performing non-tipproducing activities;
- f. Whether Defendants knew or had reason to know its policies and compensation practices were unlawful, and
- g. Whether Defendants retained a benefit from such unlawful policies and compensation practices.
- 26. The aforementioned common questions, among others, predominate over any questions affecting individual persons, and a class action is proper as it will achieve and promote consistency, economy, efficiency, fairness, and equity.
- 27. Plaintiff's claims are typical of those of the Class in that class members have been paid pursuant to the same compensation structure as the Plaintiff and were subject to the same or similar unlawful practices as the Plaintiff.
- 28. A class action is the appropriate method for the fair and efficient adjudication of this controversy. Defendants have acted or refused to act on grounds generally applicable to the class. The presentation of separate actions by individual class members would create a risk of inconsistent and varying results, risk the establishment of incompatible standards of conduct for Defendants, and/or substantially impair or impede the ability of class members to protect their interests.
- 29. The Plaintiff is an adequate representative of the class because his interests do not conflict with the interests of the members of the class he seeks to represent. The interests of the members of the class will be fairly and adequately protected by the Plaintiff acting as Class Representative and his undersigned counsel, who have experience in employment and class action lawsuits.

- 30. Maintenance of this action as a class action is a fair and efficient method to resolve this controversy. It would be impracticable and undesirable for each member of the class who suffered harm to bring a separate action. Furthermore, the maintenance of separate actions would place a substantial and unnecessary burden on the courts and could result in inconsistent adjudications, while a class action can determine the rights of all class members in conformity with the interest of efficiency and judicial economy.
- 31. The FLSA claim may be pursued by those who opt-in to this case, pursuant to 29 U.S.C. § 216(b).
- 32. Plaintiff, individually and on behalf of all other similarly situated employees, seeks relief on a collective basis challenging Defendants' FLSA violations. The number and identity of other plaintiffs yet to opt-in and consent to be party plaintiffs may be determined from the records of Defendants, and potential class members may easily and quickly be notified of the pendency of this action.
- 33. To the extent required by law, notice will be provided to said individuals via first class mail, email and/or by the use of techniques and a form of notice similar to those customarily used in representative actions.

<u>COUNT I</u> Violation of the Fair Labor Standards Act

(Brought Against Defendants by Plaintiff Individually and on Behalf of All Others Similarly Situated)

- 34. Plaintiff re-alleges the allegations as set forth above.
- 35. At all times material herein, Plaintiff has been entitled to the rights, protections, and benefits provided under the FLSA, 29 U.S.C. §§ 201, et seq.

- 36. The FLSA regulates, among other things, the payment of minimum wage and overtime pay by employers whose employees are engaged in interstate commerce, or engaged in the production of goods for commerce, or employed in an enterprise engaged in commerce or in the production of goods for commerce. 29 U.S.C. § 207(a)(1).
- 37. Defendants is subject to the minimum wage and overtime pay requirements of the FLSA because each is an enterprise engaged in interstate commerce and its employees are engaged in commerce.
- 38. At all relevant times, Defendants have been, and continue to be an "employer" within the meaning of the FLSA, 29 U.S.C. § 203.
- 39. At all relevant times, Defendants have employed, and/or continues to employ, "employee[s]," including Plaintiff and all similarly situated employees.
- 40. At all times relevant herein, Defendants had gross operating revenues in excess of \$500,000.00 (Five Hundred Thousand Dollars).
- 41. Plaintiff, and all others similarly situated regularly process credit card payments for customer transactions using devices that are connected to the internet.
- 42. Plaintiff was employed by Defendants. During this time frame, Plaintiff performed work for Defendants in the position of server.
- 43. During the statutory period, Plaintiff was paid an hourly wage of \$2.13 per hour and received tips.
- 44. Prior to and during Plaintiff's employment with Defendants, Defendants employed numerous other servers who had the same job duties and compensation structure as Plaintiff.

- 45. Plaintiff and all similarly situated employees have substantially similar job requirements and pay provisions and are subject to Defendants' common policy and practice of refusing to correctly pay minimum wages and overtime wages in violation of the FLSA.
- 46. The FLSA requires employers, such as Defendants, to compensate all non-exempt employees overtime compensation, at a rate of not less than one-and-one-half the minimum wage, for work performed in excess of forty hours in a work week.
- 47. Plaintiff and all similarly situated employees are not exempt from the right to receive the Federal minimum wage and overtime pay under the FLSA and are not exempt from the requirement that their employer pay them minimum wage and/or overtime compensation under the FLSA.
- 48. At all relevant times, Defendants had a policy and practice of failing to properly notify its servers and bartenders that it would be taking a credit against their minimum wages for tips, as required by 29 C.F.R. § 531.59. Accordingly, Defendant is not allowed to take said credit against servers' and bartenders' minimum wages.
- 49. At all relevant times, Defendants had a policy and practice of failing to properly pay minimum wages because Defendants has violated the rules for using the tip credit, including that it requires servers to spend more than 20 percent of their time engaged in non-tip-producing activities and/or failed to properly inform them of its intent to take a credit against tipped employees wages.
- 50. At all relevant times, Defendants also had a policy and practice of failing to properly pay minimum wages because Defendants had a policy and plan of requiring servers to pool their tips with non-tip-earning employees.

- 51. Defendants' failure to properly compensate Plaintiff and all others similarly situated under the tip credit rules and overtime rules constitutes a violation of the Fair Labor Standards Act's minimum wage requirements, 29 U.S.C. §§ 201, et. seq.
- 52. Defendants' violation of the FLSA is continual in nature; in that Defendants continues to pay its servers under the same unlawful policies and procedures that are set forth in detail herein.
- 53. Defendants' conduct constitutes a willful violation of the FLSA within the meaning of 29 U.S.C. § 255(a).
- 54. Defendants have acted neither in good faith nor with reasonable grounds to believe that their actions and omissions were not a violation of the FLSA, and as a result thereof, Plaintiff and other similarly situated employees are entitled to recover an award of liquidated damages in an amount equal to the amount of unpaid overtime described pursuant to Section 16(b) of the FLSA, codified at 29 U.S.C. § 216(b). Alternatively, should the Court find Defendants did not act willfully in failing to pay overtime pay, Plaintiff and all similarly situated employees are entitled to an award of prejudgment interest at the applicable legal rate.
- 55. As a result of the aforesaid violations of the FLSA's tip credit and overtime pay provisions, proper minimum wage and overtime compensation has been unlawfully withheld by Defendants from Plaintiff and all similarly situated employees. Accordingly, Plaintiff, and all others similarly situated, seek damages in the amount of all respective unpaid minimum wage and overtime, plus liquidated damages, pre-judgment and post-judgment interest, reasonable attorneys' fees, costs, and expenses incurred in this action, to be paid as provided by the FLSA, 29 U.S.C. § 216(b), and such other legal and equitable relief as the Court deems just and proper,

WHEREFORE, Plaintiff and all similarly situated employees demand judgment against Defendants and pray this Court:

- a. Issue notice to all similarly situated employees of Defendants informing them of their right to file consents to join the FLSA portion of this action:
- b. Award Plaintiff and all similarly situated employees compensatory and liquidated damages under 29 U.S.C. § 216(b);
- c. Award Plaintiff, and all similarly situated employees, pre-judgment and postjudgment interest as provided by law;
- d. Award Plaintiff and all similarly situated employees' attorneys' fees and costs as allowed by Section 216(b) of the FLSA;
- e. Issue a declaration that Defendants has violated state and federal law; and
- f. Award Plaintiff and all similarly situated employees such other relief as the Court deems fair and equitable.

COUNT II

VIOLATIONS OF STATE WAGE LAW - Mo. Rev. Stat. 290.500, et. Seq.; Mo. Code Regs. Ann. tit. 8, § 30-4.020

- 56. Plaintiff incorporates the foregoing paragraphs 1 through and including 53 as if fully set forth herein.
- 57. Plaintiff and the putative class were employed by the Defendants and were paid wages below the minimum wage pursuant to the state laws of Missouri.
- 58. Plaintiff and the putative class were treated as non-exempt employees by the Defendants.
 - 59. Defendants employ/employed other employees at its restaurants who are/were

paid below the minimum wage requirements and were treated as non-exempt employees under the wage statutes in Missouri. All such employees are hereby referred to as "similarly situated" employees, or "putative class members."

- 60. These "similarly situated" employees were compensated at a tip credit rate, regardless of activity and regardless of the fact they regularly spent more than 20 percent of their time performing non-tip-producing activities.
- 61. Further, and in violation of Missouri minimum wage laws, during the pertinent time periods, Defendants paid its servers and bartenders at the federal tip credit rate of \$2.13 per hour, rather than Missouri's tip credit rate, ranging between \$3.85 and \$3.92 per hour. Accordingly, Defendants may not avail themselves of the tip credit.
- 62. These employees are similarly situated in that they are all subject to Defendants' identical compensation policies and plan that fail to compensate them full minimum wage for time, including the time they spend engaged in non-tip producing activities that exceed 20 percent of their work.
- 63. These employees are also similarly situated in that they are all subject to Defendants' identical compensation policies, one that requires them to pool their tips with non-tip earning employees.
- 64. This Complaint is brought and maintained as a class action for all state law claims asserted by the Plaintiff because his claims are similar to the claims of the putative class members.
- 65. The names and addresses of the putative class members are available from Defendants. The Defendants failed to compensate Plaintiff and the putative class members at the proper rate of pay, and therefore, Defendants has violated, and continues to violate, the State

Wage Laws.

- 66. The Plaintiff, on behalf of himself and all similarly situated employees of Defendants who compose the putative class, seek damages in the amount of all respective unpaid minimum wages and straight time plus overtime compensations at a rate of one and one-half times the proper, and legal rate of pay for work performed in excess of forty hours in a work week, plus liquidated damages, as provided by the state wage laws in Missouri.
- 67. The Plaintiff, on behalf of himself and all similarly situated employees of Defendants who compose the putative class, seeks recovery of all attorney fees, costs, and expenses of this action, to be paid by Defendants.

WHEREFORE, Plaintiff, on behalf of himself and all proposed class members, prays for relief as follows:

- a. Designation of this action as an action on behalf of the proposed putative class members and prompt issuance of notice to all putative class members, apprising them of the pendency of this action;
- b. Designation of Plaintiff Zerbe as Representative Plaintiff, acting for and on behalf of the putative class members;
- c. A declaratory judgment that the practices complained of herein are unlawful and an injunction against the same;
- d. An award of damages of the full amount of the wage rate and an additional equal amount as liquidated damages, less the amounts actually paid to the Plaintiff and the putative class by the Defendants;
- f. Costs and expenses of this action incurred herein;

- g. Reasonable attorneys' fees and expert fees;
- h. Pre-Judgment and Post-Judgment interest, as provided by law; and
- i. Any and all such other and further relief as this Court deems necessary, just and proper.

Respectfully submitted,

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